

Gardening Survey 2013 to 2021 / Encuesta de jardinería - comparación de 2013 a 2021

		2021	2021	2020	2019	2018	2017	2016	2015	2014	2013
	Number of Responses / Numero de respuestas	Target / Objetivo	349	483	422	418	399	448	464	449	534
Q1	Have you been to HR in last 12 months? / ¿Has estado en HR en los últimos 12 meses?										
	YES - Within last 3 months? / SI - En los últimos 3 meses?		81.38% 284	20.70% 100	86.26% 364	84.21% 352	84.96% 339	82.14% 368	79.96% 371	79.73% 358	
	YES - Within last 6 months? / SI - En los últimos 6 meses?		10.32% 36	21.33% 103	9.48% 40	11.00% 46	8.77% 35	12.50% 56	12.72% 59	12.92% 58	
	YES - Within last 12 months? / SI - En los últimos 12 meses?		0.86% 3	20.91% 101	1.42% 6	2.87% 12	1.75% 7	2.46% 11	2.80% 13	4.90% 22	
	NO / NO		7.45% 26	37.06% 179	2.84% 12	1.91% 8	4.51% 18	2.90% 13	4.53% 21	2.45% 11	
Q2	How would you rate the overall quality of the gardens? / ¿Cómo calificaría en términos generales la calidad de los jardines?	Answers / Respuestas									
			323	304	403	406	366	406			
	Poor / Pobre	<5%	7.45% 24	6.25% 19	1.99% 8	2.22% 9	3.83% 14	1.72% 7	1.37% 6	1.11% 5	3.75% 20
	Satisfactory / Satisfactorio		22.05% 71	24.01% 73	6.70% 27	8.13% 33	11.48% 42	13.79% 56	9.15% 40	8.69% 39	28.46% 152
	Good / Bien		41.61% 134	42.43% 129	24.32% 98	39.16% 159	45.63% 167	45.07% 183	43.48% 190	44.10% 198	50.37% 269
	Very Good / Muy bueno		28.88% 93	27.30% 83	67.00% 270	50.49% 205	39.07% 143	39.41% 160	46.00% 201	46.10% 207	17.42% 93
	Good + Very Good / Bien + Muy Bueno	>90%	70.49% 227	69.73% 212	91.32% 368	89.65% 364	84.7% 310	84.48% 343	89.48% 391	90.2% 405	67.79% 362
Q3	Has the quality of the gardens improved since your last visit? / ¿Ha mejorado la calidad de los jardines desde su última visita?	Answers / Respuestas									
			321	304	396	406	366	406	437	449	534
	Yes / Si		20.25% 65	11.84% 36	31.06% 123	47.78% 194	39.62% 145	51.72% 210	64.99% 284	82.63% 371	62.92% 336
	No / No		24.92% 80	73.68% 224	12.63% 50	12.32% 50	16.67% 61	8.87% 36	5.95% 26	4.01% 18	7.12% 38
	The same / Siguen igual		54.83% 176	14.47% 44	56.31% 223	39.90% 162	43.72% 160	39.41% 160	29.06% 127	13.36% 60	29.96% 160
Q4	How would you rate the trees? / ¿Cómo calificaría a los árboles?	Answers / Respuestas									
			323	304	399	406	366	406	437	449	534
	Poor / Pobre	<5%	10.53% 34	10.53% 32	4.76% 19	4.43% 18	2.46% 9	4.19% 17	4.12% 18	3.56% 16	5.43% 29
	Satisfactory / Satisfactorio		28.79% 93	24.67% 75	11.03% 44	13.05% 53	18.58% 68	16.01% 65	17.16% 75	16.93% 76	34.46% 184
	Good / Bien		47.06% 152	48.03% 146	43.36% 173	50.25% 204	50.00% 183	56.40% 229	51.95% 227	53.67% 241	50.19% 268
	Very Good / Muy bueno		13.62% 44	16.78% 51	40.85% 163	32.27% 131	28.96% 106	23.40% 95	26.77% 117	25.84% 116	9.93% 53
	Good + Very Good / Bien + Muy Bueno	>78%	60.68% 196	64.81% 197	84.21% 336	83.52% 335	78.96% 289	79.80% 324	78.72% 344	79.51% 357	60.12% 321
Q5	How would you rate the hedges and shrubs? / ¿Cómo calificaría a los setos y arbustos?	Answers / Respuestas									
			323	304	403	406	366	406	437	449	534
	Poor / Pobre	<5%	10.53% 34	9.54% 29	4.71% 19	5.42% 22	6.01% 22	5.42% 22	4.12% 18	4.45% 20	7.68% 41
	Satisfactory / Satisfactorio		28.79% 93	24.67% 75	14.14% 57	15.76% 64	19.67% 72	20.69% 84	15.1% 66	18.04% 81	38.01% 203
	Good / Bien		42.72% 138	46.38% 141	40.94% 165	46.06% 187	44.81% 164	47.04% 191	51.72% 226	47.22% 212	44.76% 239
	Very Good / Muy bueno		17.96% 58	19.41% 59	40.20% 162	32.76% 133	29.51% 108	26.85% 109	29.06% 127	30.29% 136	9.55% 51
	Good + Very Good / Bien + Muy Bueno	>75%	60.68% 196	65.79% 200	81.14% 327	78.82% 320	74.32% 272	73.89% 300	80.78% 353	77.51% 348	54.31% 290

Gardening Survey 2013 to 2021 / Encuesta de jardinería - comparación de 2013 a 2021

		2021		2020		2019		2018		2017		2016		2015		2014		2013	
Q6	How well do you think the gardeners are controlling the weeds in the flower beds? / ¿Cómo de bien cree usted que los jardineros están controlando las malas hierbas en los parterres y alcorques de plantas y flores?																		
			323	304	397	406	366	406	437	449	534								
	Poor / Pobre	<5%	5.57% 18	7.57% 23	3.78% 15	4.68% 19	4.37% 16	1.97% 8	3.43% 15	2.67% 12	7.68% 41								
	Satisfactory / Satisfactorio		26.63% 86	30.26% 92	17.88% 71	17.98% 73	24.04% 88	20.94% 85	19.22% 84	18.49% 83	32.4% 173								
	Good / Bien		46.44% 150	39.47% 120	29.22% 116	38.18% 155	43.99% 161	45.81% 186	45.08% 197	46.33% 208	47.00% 251								
	Very Good / Muy bueno		21.36% 69	22.70% 69	49.12% 195	39.16% 159	27.6% 101	31.28% 127	32.27% 141	32.52% 146	12.92% 69								
	Good + Very Good / Bien + Muy Bueno	>75%	67.80% 219	62.17% 189	78.34% 311	77.34% 314	71.59% 262	77.09% 313	77.35% 338	78.85% 354	59.92% 320								
Q7	How would you rate the lawned areas of the resort? ¿Cómo calificaría las zonas de césped en el resort?		Answers / Respuestas																
			323	304	374	404	366	406	435	449	534								
	Poor / Pobre	<5%	23.53% 76	15.46% 47	3.74% 14	9.16% 37	6.28% 23	4.93% 20	5.75% 25	5.12% 23	13.3% 71								
	Satisfactory / Satisfactorio		36.84% 119	36.18% 110	17.65% 66	32.67% 132	33.33% 122	32.02% 130	27.59% 120	28.73% 129	42.32% 226								
	Good / Bien		28.48% 92	33.55% 102	37.43% 140	36.63% 148	40.16% 147	43.6% 177	44.6% 194	44.32% 199	35.39% 189								
	Very Good / Muy bueno		11.15% 36	14.80% 45	41.18% 154	21.53% 87	20.22% 74	19.46% 79	22.07% 96	21.83% 98	8.99% 48								
	Good + Very Good / Bien + Muy Bueno	>65%	39.63% 128	48.35% 147	78.61% 294	58.16% 235	60.38% 221	63.08% 256	66.67% 290	66.15% 297	44.38% 237								
Q8	How would you rate the flower beds? / ¿Cómo calificaría los alcorques y parterres?		Answers / Respuestas																
			321	304	381	404	366	406	435	449	534								
	Poor / Pobre	<5%	11.84% 38	10.20% 31	1.57% 6	3.96% 16	6.28% 23	5.42% 22	5.06% 22	4.68% 21	11.8% 63								
	Satisfactory / Satisfactorio		28.97% 93	25.99% 79	11.02% 42	15.59% 63	23.50% 86	26.60% 108	19.77% 86	17.82% 80	41.57% 222								
	Good / Bien		40.50% 130	42.11% 128	35.7% 136	47.03% 190	43.17% 158	42.86% 174	46.21% 201	46.10% 207	38.39% 205								
	Very Good / Muy bueno		18.69% 60	21.71% 66	51.71% 197	33.42% 135	27.05% 99	25.12% 102	28.97% 126	31.40% 141	8.24% 44								
	Good + Very Good / Bien + Muy Bueno	>80%	59.19% 190	63.82% 194	87.41% 333	80.45% 325	70.22% 257	67.98% 276	75.18% 327	77.50% 348	46.63% 249								

Blue - Achieved Target / Azul - Objetivo alcanzado

Red - Missed Target / Roja - Objetivo perdido