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COMMUNICATION FOR OWNERS (10) WASTE COLLECTION AND STREET CLEANING SURVEY

Dear owners of Hacienda Riquelme,

Thanks to all of you who took the trouble to complete the Waste Collection and Street Cleaning Survey. For those of you who didn't bother to do it, we would like to remind you that these surveys are important in helping the Board reach, and maintain, a high standard of service for you. We set targets based on these surveys and these targets form part of the contract we have with our suppliers. So, it would be appreciated if, in future, you would take just the few minutes required to take part in our surveys when requested.

The results of the survey are in the link below. It is the first one we have done for this service and we are pleased with the results.

This contract is up for renewal on 1.2.18 and the targets we set, based on these results, plus some additional non-survey targets, will form part of our requirements when we ask companies to bid for the contract.

Waste Collection and Street Cleaning Survey

HRGR Board